

Skyports

HOW PRESIDIO HELPED SKYPORTS SECURE ISO 27001 ACCREDITATION AT THE FIRST ATTEMPT, SUPPORTING THE COMPANY'S GLOBAL GROWTH AMBITIONS IN THE EMERGING ADVANCED AIR MOBILITY SECTOR.

The Customer

With offices in London, Boston, Dubai and Singapore, Skyports is a leader in Advanced Air Mobility, designing, creating and operating dedicated ground facilities to serve the emerging generation of electric vertical take-off and landing (eVTOL) aircraft.

The Relationship

With Skyports tendering for contracts to provide facilities worldwide, the company needed to underwrite its strong cybersecurity posture with internationally recognised ISO 27001 accreditation. Skyports engaged Presidio as consultants to drive this project forward.

The Challenge

Skyports is routinely responsible for the safety of VIPs, including diplomats and heads of state. Information security is consequently even more critical for Skyports than for conventional aviation operators, and a strong security posture has been a core pillar of the company's success since day one.

However, ISO 27001 accreditation is often required in public-sector tendering processes. Skyports needed to back up its best-in-class cybersecurity posture with ISO 27001 accreditation to unlock a broader range of contract opportunities worldwide. Even for organisations with significant cybersecurity expertise, achieving ISO 27001 is not straightforward, and many fail at the first attempt. With an ambitious growth plan and numerous upcoming projects, Skyports needed to secure accreditation quickly.

The challenge was compounded by the nature of the sector. ISO 27001 is not a one-size-fits-all framework, and applying it effectively in a young, fast-evolving industry like Advanced Air Mobility required careful interpretation and contextual expertise. Skyports also operates across multiple international jurisdictions, with facilities and operations in Europe, the Middle East, Asia and North America, demanding a security framework robust enough to meet the requirements of varied regulatory environments and tender processes worldwide.

Business Challenges

- Severe time pressure
- Complex security needs across an emerging sector
- Rapid forecast growth
- Multiple international jurisdictions

Services Used

- ISO 27001 consultancy
- Discovery and security assessment
- Gap analysis
- Security framework development
- Continuous improvement planning
- Ongoing security advisory

Outcomes

- ISO 27001 certification secured at first attempt
- Only two advisories on third-party audit
- Skyports prepared for rapid global growth



The Solution

Skyports engaged Presidio to accelerate the process of achieving ISO 27001 accreditation. The Presidio team began with a thorough discovery process to understand how the Skyports business operates, including the security demands of operational data and the complex IP associated with designing and delivering novel infrastructure assets in a sector with no established precedents.

Next, Presidio carried out a comprehensive gap analysis to identify where the Skyports security posture could be strengthened and, just as importantly, how it might be affected by future growth. Skyports' existing security processes, training and documentation were already of a very high standard. Presidio's consultants brought these together into a coherent framework, including the vital cross-referencing required for ISO 27001 compliance, and identified the changes and additions needed to achieve full certification.

Finally, Presidio worked with Skyports to establish a continuous improvement framework, designed to reinforce Skyports' security credentials as the company expands in the years ahead.

Results / benefits

Following its engagement with Presidio, Skyports passed the third-party audit for ISO 27001 with only two advisories. This is an exceptionally strong result; most organisations undertaking the audit for the first time receive significantly more.

With ISO 27001 accreditation secured, Skyports can now take part in a wider range of future projects and is better placed to succeed in ongoing tender processes, including those in the public sector where certification is often a prerequisite. The company can also benefit from lower business insurance premiums and reduced regulatory risk.

Beyond the accreditation itself, Skyports has the frameworks, systems and processes needed to maintain the same standard of security through its forecast period of rapid growth. Existing team members are equipped with the materials and processes to quickly bring new colleagues up to the same standard. Presidio and Skyports continue to work together, with the Presidio team offering advice and updates on emerging threats as projects and opportunities expand across Europe, Asia and North America.

