

Modern Platforms

ServiceNow Ansible Orchestration POD



THE CHALLENGE

Modern enterprises face pressure to deliver IT infrastructure and services rapidly, securely, and at scale across hybrid environments. Manual processes for configuring and managing resources are slow and errorprone, leading to bottlenecks in service delivery, misconfigurations, and inefficiencies.

THE SOLUTION

Presidio's ServiceNow Ansible Orchestration POD integrates ServiceNow with Ansible Automation Platform to automate self-service infrastructure configuration. ServiceNow provides a self-service catalog and manages requests and approvals, while Ansible enables a scalable platform that accelerates and standardizes IT service delivery.

KEY BENEFITS

- ◆ **Accelerates infrastructure configuration** and provisioning with automated self-service catalog items.
- ◆ **Ensures consistency and compliance** through standardized orchestration processes.
- ◆ **Reduces manual errors** by automating workflows.
- ◆ **Centralizes governance** with integrated approvals and RBAC.
- ◆ **Strengthens security** via secrets management and identity integrations
- ◆ **Improves efficiency** by linking ITSM and Ansible Automation Platform.
- ◆ **Supports both on-prem and cloud** environments flexibly
- ◆ **Empowers users** with a streamlined service catalog.
- ◆ **Delivers documentation and knowledge transfer** for sustainability.

- ◆ **Ansible Business Metrics** (according to IDC Studies in 2021 and 2024)
 - 65% increased staff efficiency in server deployments
 - 74% faster deployment of server resources (67% for networking)
 - 667% ROI over five years
 - 76% reduction in unplanned downtime
 - 10 months to payback

WHY PRESIDIO

Presidio is here to guide your digital journey and help you navigate the fast-changing tech landscape. As the bridge between where you've been (foundational IT) and where you're going (ultra-modern AI and cloud services), we measure success in your terms. We strive to build lifetime relationships with those that give us their business, and we do so by being fearless, fast, flexible, and compassionate. It's our mission to earn your trust and deliver innovative, high-quality results at the speed your business needs to succeed.

Clients choose Presidio to lead their Modern platform and hybrid cloud journey because we put their business requirements first. We go deep in each major vendor's technology – 80+ products across 20+ vendors – but we're not tied to any one vendor. Our full services lifecycle, led by data center architects, engineers and managing consultants with more than eight years with Presidio on average, can handle strategy PLUS execution PLUS ongoing management of your modern platform.

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