PRESIDIO®

Agentic Automation Workshop

Agentic Process Automation Workshop is designed to help organizations unlock next-generation automation potential by identifying and prototyping agentic automation use cases aligned with business outcomes such as improved customer experience, enhanced compliance, and accelerated service delivery. This workshop will help you harness the power of GenAI and autonomous agents.

Key Workshop Outputs

- **Agentic Automation Idea Pipeline**
  A curated list of high-impact, innovative use cases shaped by business goals and powered by agentic technology.

- **Prototype-Ready Use Case**
  A prioritized automation opportunity selected for prototyping that demonstrates measurable value and lays the groundwork for enterprise adoption.

- **Solution Blueprint & Executive Summary**
  Documentation that outlines the agent design, business logic, tech integrations, and expected outcomes—ready for stakeholder review.

What to Expect

This interactive, two-part workshop is structured to accelerate the discovery and prototyping of agentic automation opportunities within a selected business unit. The workshop includes:

- **Awareness Session (1.5 hours)**
  A strategic overview of emerging automation trends, GenAI, and agentic automation. This session brings together business leaders, automation SMEs, and IT stakeholders to establish a common understanding of the agentic automation roadmap and the transformative potential of AI agents.

- **Department-Focused Workshop (6–8 hours across 2 days)**
  A deep dive into a targeted business function to identify high-value use cases that benefit from agentic automation. We explore key pain points, process bottlenecks, and new efficiency frontiers enabled by GenAI-powered digital agents.

Workshop Topics

- **Agentic Opportunity Mapping**
  Discover how agentic AI can be applied to reimagine tasks, workflows, and decision-making processes.

- **Business Value Prioritization**
  Evaluate and rank use cases based on potential business impact, feasibility, and alignment to strategic goals.

- **Agent Story Creation**
  Translate roles, systems, and processes into agentic use cases—designing digital agents that autonomously interact with enterprise systems and humans.

- **Solution Blueprinting**
  Build a conceptual design of an agentic automation solution, including RPA integration points, GenAI components, and success criteria.

Who Should Participate

To ensure strategic alignment and execution success, we recommend participation from:

- Business Stakeholders & Department Leaders

- IT and Automation Architects

- AI & Data Strategy Teams

- Process Excellence and Improvement SMEs

Benefits of Workshop

- **Gain** clarity on how agentic automation and GenAI can reshape operations

- **Identify** novel automation use cases beyond traditional RPA

- **Build** stakeholder alignment around innovation-driven business outcomes

- **Accelerate** your AI and automation journey with tangible next steps

- **Establish** a forward-looking automation roadmap that drives measurable efficiencies

- **Validate** innovative concepts with low-risk and safely—without committing to full-scale deployment.

Prototype Phase

Post-workshop, Presidio will collaborate with your team to develop a **lightweight prototype or custom demo of a selected use case.**

The prototype is not intended for production but **serves as a powerful validation** tool to demonstrate the efficacy of agentic automation in your environment.

Let us know how we can help
Contact Presidio Today: www.presidio.com