PRESIDIO®

State of Arizona E-Catalog
Arizona Network and Telephone Equipment and Svcs CTR059873

CALABRIO™

www.calabrio.com

MANUFACTURER OVERVIEW

Calabrio, Inc. provides software solutions. The Company develops and markets software applications for call recording, quality management, speech analytics, workforce management, and performance management solutions, as well as planning, implementation, training, and support services.

DISCOUNT STRUCTURE AND CATEGORIES

Type	Discount	Description
Other Network Centric Solutions	Premise AQM/WFM Analytics software Licenses - 32% Premise Support AQM/WFM/Analytics - 25% Professional Services - 10% Cloud Subscription licenses - 20% Cloud Professional services – 10% Training - 10%	1. DNS, NAT/PAT, DHCP, and other IP Address management solutions; 2. Mobility and session persistence solutions; 3. Authentication.
Warranty Information		[Software=https://www.calabrio.com/eula-premise/](https://www.calabrio.com/eula-premise/)

CONTACTS

For best pricing, product information and ordering, contact the Arizona Account Team:

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Cyndi Barrera
VP, SLED West

Joe Dykhius
Inside Client Manager

Johannah Renfroe
Contract Manager

Ken Reeves
Solution Architect

The MSRP is subject to continuous change.

HOW TO ORDER

1. For product and pricing information, contact The Arizona Account Team via email.

2. Generate a purchase order payable to Presidio. You must reference the Arizona Network and Telephone Equipment and Svcs CTR059873 on your purchase order.

3. E-mail your purchase order and quote form to:

AZPresidioTeam@presidio.com