



# Full Stack Observability

Powered by Cisco AppDynamics

## THE CHALLENGE

IT leaders are under immense pressure to deliver on the promise of digital transformation. Reality often gets in the way though, limiting IT's ability to navigate the inherent complexities of the modern organization. One of the foremost realities is the lack of visibility into existing applications. Today, applications are complex, highly integrated, and often hosted on multi-cloud and hybrid environments.

## THE SOLUTION

Full Stack Observability (FSO) is a new technology paradigm that delivers a differentiated application experience. FSO embodies best practices, leading frameworks, people, process, and technology to solve digital experience challenges.

Presidio implements FSO with a three-pronged approach:

- ◆ Enable end-to-end visibility across your application stack, including compute, storage, network, and cloud resources
- ◆ Measure customer and user experience with an "outside-in" approach
- ◆ Continuously cater to your applications' supply chain demands

## KEY BENEFITS

Presidio leans on its highly strategic Cisco partnership to extend unprecedented visibility into your organization's application environment. Leveraging a mix of best-of-breed Cisco technologies, we ensure your digital transformation initiatives avoid any unplanned application limitations.

### End-to-End Visibility with Cisco AppDynamics

Cisco AppDynamics enables end-to-end visibility with applications hosted on legacy compute platforms,

cloud-native, and hybrid cloud. AppDynamics natively supports popular enterprise applications such as Oracle and SAP, and its business analytics augment the end user experience by adding contextual data to application performance.

### Consistent User Experience Measurement with Cisco ThousandEyes

Cisco ThousandEyes measures and baselines the customer and employee experience between each enterprise location, and even domains you do not own, by measuring from the outside in with its global vantage points. Thousand Eyes also simulates user experiences, such as page load times and multi-step transactions with synthetic traffic.

### Optimized Application Resources with Cisco Intersight Workload Optimizer

Cisco Intersight Workload Optimizer (IWO) is an analytics platform that ensures application workloads receive all the compute, storage, and network performance they need to perform, while accounting for resource demands at every layer of the stack. Cisco IWO uses existing systems data to determine the specific automatable actions that assure performance and maintain compliance while minimizing cost.



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### WHAT MAKES US DIFFERENT

Presidio is a leading digital systems integrator, with deep experience in networking, cloud computing and broad hybrid infrastructures. Presidio combines our project management methodology with our technology experience to deliver large scale digital transformation engagements. Here at Presidio, we approach FSO with a focus on our customers' business outcomes. Our FSO professional services engagement model is built on the following value factors.

- ◆ Deep understanding of our customer's business drivers and digital transformation goals
- ◆ Business outcome definition
- ◆ Use case creation
- ◆ Business value creation with return on investment and total cost of ownership calculation

### WHY PRESIDIO

Presidio is recognized by industry leaders for our ability to solve client challenges as they move to the cloud. We attract best-in-class engineering resources with the experience and knowledge to get it done right the first time.

#### Our clients benefit from:

- ◆ Thought leadership across technologies
- ◆ Experience in architecting, implementing, securing, and managing any digital transformation needs
- ◆ Multi-discipline experts provide for a broad view of client's potential vulnerabilities
- ◆ Deep engineering bench and broad technology services solutions provide domain expertise and consistent deliverables

Close integration between design, delivery, and customer experience teams results in professionally implemented solutions for your unique needs.



**Presidio's Cloud Practice covers a broad portfolio of Cloud services. Our highly skilled and tenured practitioners maintain leading industry certifications, provide thought leadership and practical industry experience. We have conducted thousands of engagements across all major industry segments. Getting started with Presidio is easy. Let's explore how we can optimize your business.**