### **PRESIDIO®**

# Comprehensive Microsoft Teams Services



Microsoft Teams is a central hub for Office 365 that seamlessly integrates with other Office components such as SharePoint Online, OneDrive, Power Automate, OneNote, and more. Bringing together these tools into a consolidated interface allows workers to switch seamlessly between core activities such as collaboration, video meetings, and voice calling.

Organizations face different obstacles depending on which component of Microsoft Teams is being adopted. Presidio has a proven track record of eliminating this friction from client deployments.

## PRESIDIO SERVICE OFFERINGS FOR MICROSOFT TEAMS

### **Technical Consulting**

- Collaboration Presidio builds a solid Office 365 foundation for Microsoft Teams and configures polices, governance, template creation, and general best practices.
- Calling Presidio brings an end-to-end understanding of Office 365, networking, QoS, wireless, and telephony.
   We use these competencies to ensure customers successfully migrate voice services from legacy phone systems to Microsoft Teams.
- Meeting Rooms Presidio's expertise in audio-visual integrations, partnerships with industry leading vendors, and solution design prowess guarantee the right Microsoft Teams Room solution for the modern workplace.
- Project Management Presidio provides a project manager experienced in best practice methodologies that owns the responsibility for scope, schedule, and budget.

## Microsoft Partner

Microsoft

Gold Datacenter
Gold Cloud Productivity
Gold Enterprise Mobility Management
Gold Windows and Devices
Gold Collaboration and Content
Gold Small and Midmarket
Cloud Solutions

Gold DevOps
Gold Application Integration
Gold Communications
Gold Application Development
Gold Messaging
Gold Cloud Platform
Silver Security







### **Adoption Services**

The full value of a Microsoft Office 365 subscription can only be realized through wide adoption. Presidio is a Microsoft FastTrack Ready partner that helps eligible customers deploy Office 365 cloud solutions such as Microsoft Teams in a prescriptive manner.

For a more robust and customizable adoption strategy the Presidio EXCITE program utilizes a set of discovery, communication, training, and measurement methodologies.

### **Carrier and Colo Solutions**

Our Carrier and Colo Solutions (CCS) team can evaluate telco PSTN options for Microsoft Teams Direct Routing and Operator Connect factoring in cost, features, and regional availability.

### **Managed Services**

It is becoming increasingly difficult to staff people with the right skillsets to effectively manage Microsoft Teams. Presidio can help by becoming a native extension of your operational organization. Presidio follows the ITIL model and provides back-end automation and orchestration to streamline your IT operations.

### **ECOSYSTEM PARTNERS**











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