DATA PROTECTION MANAGEMENT

Data Protection Management services ensure data availability and business continuity.

Presidio's approach to Data Protection Management meets the most demanding service levels for recovery. Today's IT infrastructure must service demanding clients around the world, leveraging sophisticated applications.

THE CHALLENGE

The continued explosion of data and the resulting reliance on its availability has forced businesses of all sizes to question their strategies for continuing to operate in the event of an outage or disaster. Corporate executives face increasing demands of regulatory bodies and boards of directors to ensure business continuity regardless of the cause of the outage. Finally, many organizations face significant challenges given outdated data protection tools and procedures that simply cannot keep pace with the advances of applications and IT infrastructures in general.

THE SOLUTION

Presidio's Data Protection Managed Services is a comprehensive offering to manage, administer and ensure data integrity and availability end to end. Presidio's Data Protection team has the expertise to support a variety of best in class data protection technologies that IT organizations may leverage to support their environment. Our approach is simple, apply best practice deployments of processes, tools and resources learned through the experience gained supporting hundreds of customers' business continuity needs. With Presidio providing Data Protection Services, our customers can return to working with the business to continuously evolve the continuity readiness of their organization.

KEY BENEFITS

Presidio's Data Protection Management services enables your organization to:

- Improve data protection and ensure data availability and recovery
- Achieve less data loss and enable shorter recovery times
- Enhance Data Protection strategies by leveraging Presidio best practices

Delivery Options

The following activities are delivered by our team of consultants:

- 24x7x365 US-based Support
- Remote Service Desk
- Monitoring & Notification
- Customer Web Portal
- Remote Management
- Incident Management
- Vendor Management
- Change Management

Managed Technologies

The following solution components are covered under this service:

- Converged Data Center Infrastructure
- Servers
- Storage Networks
- Storage Services
- Storage Management Software, including backup and replication tools

Data Protection Management

WHAT MAKES US DIFFERENT

Methodology and Approach

Presidio recognizes that organizations of all sizes have little to no tolerance for an outage as it could significantly impact business results in a matter of minutes. Accordingly, Presidio Managed Service for Data Protection has a simple objective: to ensure your data availability in the event of an outage of any type. In order to protect your data, Presidio takes a structured approach leveraging best practices to monitor, manage, and maintain your environment.

Presidio can manage replication and availability requirements in multi-vendor, complex environments. Across technologies and various approaches, Presidio's team of managed services experts will work closely with our client's business and IT stakeholders to minimize data loss and improve timing for recovery.

Presidio handles the Data Protection management needs so clients can focus on projects that impact their ongoing business performance. To that end, Presidio's Data Protection Management provides:

- Teams of experts to handle all incidents and service requests
- Proactive alert notification and incident management
- Vendor agnostic approach
- Change Management (MACD)
- Easy-to-use, always-on web portal to open and view incident status
- Platform dependent reporting performance and status
- Defined ITIL-based processes
- Periodic testing of restoration and failover

WHY PRESIDIO

Presidio Managed Services address day-to-day IT management needs, enabling your internal IT staff to better focus on strategic initiatives. We provide rich infrastructure monitoring, robust solution management, and comprehensive lifecycle services helping you deliver specific business outcomes. Our managed service offerings help you overcome the critical challenges associated with people, process and technology, while providing your business with flexibility, elasticity and reliability.

Presidio Managed Services' broad and evolving set of building block capabilities enables you to employ a proper 'right-fit' solution, delivered via integrated service platforms, automated systems, and tools.

FOR MORE INFORMATION PLEASE CONTACT US AT:
MANAGEDSERVICESSALES@PRESIDIO.COM